

POST -Age-65 Retiree Contact List (effective January 2011)

	For Information On:	Contact:
Medical	Medicare supplement insurance plans General information, including enrolling or changing Medical Supplement Plans (A-L) with UnitedHealthcare (UHC) or checking your ConocoPhillips subsidy amount or net premium amount	UnitedHealthcare (AARP) 800-568-6404, at menu, select Option 1 or 2 www.aarphealthcare.com Hours of operation: M-F, 7 a.m.-11 p.m., Saturday 9 a.m.-5 p.m. Eastern time
	Medicare – general inquiries on Medicare Part A or B	Medicare: 800-633-4227; TTY: 877-486-2048 www.medicare.gov
Medicare Part D Prescription Drug Plans	Search, compare and enroll in a Part D plan	Medicare: 800-633-4227; TTY: 877-486-2048 www.medicare.gov (Select Compare and then select Find & Compare Plans)
	Changing Part D coverage	Contact the Medicare Part D Prescription Drug Provider of your choice If enrolled in UnitedHealthcare (AARP) plan, call: 800-568-6404, at menu, select Option 3; www.aarpmedicarerex.com Hours of operation: 6 a.m.-10 p.m. Central time
Dental	Enrolling or changing dental benefits or coverage	UnitedHealthcare Dental: 800-996-7563 www.myuhcdental.com Hours of operation: M-F, 8 a.m.-10 p.m., Central time
Life Changes	Report a life change (i.e., newly married, recently divorced, death)	Benefits Center M-F, 8 a.m.-6 p.m. Central time 800-622-5501 or 718-354-1344 http://resources.hewitt.com/conocophillips
Pension and Savings	Pension annuity payments – direct deposit changes, tax withholdings and general inquiries	
	Savings plan – general inquiries and beneficiary changes	Vanguard: 800-523-1188 www.vanguard.com
Life Insurance	General inquiries and beneficiary changes	Benefits Center M-F, 8 a.m.-6 p.m. Central time 800-622-5501 or 718-354-1344 http://resources.hewitt.com/conocophillips
Change in address, phone number and/or email	Address updates for ConocoPhillips, Medicare Supplement Medical Insurance and Medicare Part D Prescription Drug coverage with UnitedHealthcare, life insurance with The Hartford, Savings Plan with Vanguard, and monthly pension annuity with ConocoPhillips	Benefits Center M-F, 8 a.m.-6 p.m. Central time 800-622-5501 or 718-354-1344 http://resources.hewitt.com/conocophillips
	Address updates for UnitedHealthcare Dental	UnitedHealthcare Dental: 800-996-7563
	Address updates for Medicare Part D Prescription Drug plans other than UnitedHealthcare's plans	Contact your Medicare Part D Prescription Drug Provider

For Information On:	Contact:
<p>Benefits Center</p> <ul style="list-style-type: none"> • General information, including enrolling or changing health and welfare benefits or coverage levels • To request commencement of pension plan benefit • Retirement/pension monthly payment questions • To update or change your mailing address and phone number or report a death • Beneficiary(ies) designations/changes for Life Insurance, AD&D Insurance, and Pension 	<p>800-622-5501 or 718-354-1344 M-F, 8 a.m.-6 p.m. Central time http://resources.hewitt.com/conocophillips</p>
<p>Aetna</p> <ul style="list-style-type: none"> • Medical claims or questions • Network providers • ID cards 	<p>800-738-7674 hr.conocophillips.com or www.aetnanavigator.com</p>
<p>HearPO</p> <ul style="list-style-type: none"> • Hearing discount 	<p>888-HEARING www.hearpo.com</p>
<p>Aetna Vision Discounts</p> <ul style="list-style-type: none"> • Eyewear discount 	<p>800-793-8616 www.aetnanavigator.com</p>
<p>Medco</p> <ul style="list-style-type: none"> • Home delivery and retail prescription benefits 	<p>800-770-2810 hr.conocophillips.com or www.medco.com</p>
<p>UnitedHealthcare Dental</p> <ul style="list-style-type: none"> • Information on retiree dental benefits 	<p>800-996-7563 www.myuhcdental.com Hours of operation M-F, 8 a.m.-10 p.m. Central time</p>
<p>Plan Descriptions</p> <ul style="list-style-type: none"> • Summary Plan Descriptions (SPDs) and Summary of Material Modifications (SMMs) • Preventive Benefits Guide 	<p>hr.conocophillips.com</p>
<p>Medicare</p> <ul style="list-style-type: none"> • General Medicare questions on Part A, B or D 	<p>800-633-4227 www.medicare.gov</p>
<p>Informed Health Line/Nurse Line</p> <ul style="list-style-type: none"> • To speak with a registered nurse 24 hours a day, seven days a week 	<p>800-556-1555</p>
<p>Your Life Choices</p> <ul style="list-style-type: none"> • Your Life Choices is a coordinated, comprehensive approach to our health and wellness programs that offers something for everyone's personal needs and lifestyle goals. 	<p>888-324-6067 www.yourlifechoices.com</p>
<p>Vanguard</p> <ul style="list-style-type: none"> • Savings plan questions • Savings plan beneficiary changes 	<p>800-523-1188 www.vanguard.com</p>